

Flex Store Connector App FAQ's and Support Information

What does the Flex Store Connector App do?

Flex Store Connector App is a simple app that allows for your Clover account to be connected to the Flex Store e-commerce platform. The app also allows you to set up a secure connection with your Flex store so that your customers can place both single and recurring orders right in to your Clover POS allowing you to view all your orders in one place and manage you inventory simply and easily in Clover.

What Clover POS Package Do I Need to Access Flex Store Connector?

The Flex Store Connector App does require you to have the Clover POS Register bundle or higher.

Customer Service - Phone Number and Email

- We operate the support desk from 8:00 a.m. - 5:00 p.m. Monday through Friday with US holidays excluded. We are located in Cincinnati, OH and are in the Eastern Time Zone.
- Current methods of contact:
 - Email us at flexconnectsupport@go2partners.com.
 - Schedule a phone call with someone on our team. Our phone number is shown below.
 - Give us a call, our phone number is 888-273-1617.
- When contacting us, help us help you to the quickest response and resolution by providing us with the most information possible on:
 - Exactly what you are trying to do. Are you installing the product, what step you are at. If you have a question about what we do, be specific with what type of business process you are trying to solve.
 - Are you on a tablet, Clover station, a mobile device or a browser? What browser are you using?
 - Send us a screen shot of what you are describing. To create a screen shot you hit the PrtScn button at the top right of your keyboard. This copies the screen to your clip board. You can then open up an editing program like Microsoft Paint and right click to paste the screen shot in. Save the Paint file and attach it to your reply email to me.